

Dellfield Self-Catering Holiday Accommodation

BOOKING FORM

Phone us first to check latest availability. You will be given a provisional holiday booking reference number which will be confirmed on receipt of your completed booking form together with any required payments.

Name	Booking Ref:
-----	-----
Address	Telephone (daytime)
-----	-----
-----	Telephone (evening)
-----	-----
-----	Arrival Date (3.00PM)
-----	-----
Postcode	Departure Date (10.00 AM)
-----	-----
Number of Adults <input type="checkbox"/>	Number of Children under 16 <input type="checkbox"/>
Total number in party not to exceed four unless agreed	
Double Beds (Maximum 1) <input type="checkbox"/>	Single Beds (Maximum 2) <input type="checkbox"/>
Number of pets <input type="checkbox"/>	Not to exceed one and by prior agreement only

OTHER PEOPLE IN THE PARTY

Details of pets -----

Name	Name
-----	-----
Address	Address
-----	-----
-----	-----
Postcode	Postcode
-----	-----
Name	Name
-----	-----
Address	Address
-----	-----
-----	-----
Postcode	Postcode
-----	-----

Where did you see our advertisement? -----

Were you recommended? YES / NO

I am over 18 years of age, I have read the booking conditions and agree to be bound by them

Signed -----

Name ----- Date -----

Dellfield, Downs Road, Funtington, Chichester, PO18 9LS
 Tel: (+44) 01243 575244, Mobile (+44) 07710 779305
 Email: holidays@dellfield.com

PAYMENT DETAILS

Cheques made payable to: M Hall Hall

A. Basic Holiday Cost	
B. Supplements / Discounts	
C. Total Holiday Cost (A +/- B)	
D. Deposit (£60 per week or part)	
E. Balance (C—D) (due 6 weeks prior to holiday start)	
F. Amount Enclosed (D if more than 6 weeks to Holiday OR C if less than 6 weeks to holiday)	

Balance Due On: -----

No reminder will be sent 2009.01

BOOKING TERMS AND CONDITIONS

1. **Contract**

The contract of hire shall be between the Hirer and the Property Owner and subject to the Booking Terms and Conditions.
2. **Payment**

Unless alternative arrangements have been agreed bookings made within 6 weeks of your holiday date must be paid for in full including any additional charges. For a booking made more than 6 weeks before your holiday starts a deposit of £60 per week is required. The balance is due 6 weeks prior to the holiday starting date.
3. **Balance of Payment**

Upon payment of the deposit and subject to acceptance of the booking, the applicant becomes liable for the balance 6 weeks before the period of letting. Bookings by persons under 18 years of age cannot be accepted.
4. **Sleeping Capacity**

The Contract is made for the specific number of people listed on the confirmation form. The Hirer shall not part with possession of the property or share it, except with members of the party named on the Booking Form. The Property Owner reserves the right to terminate the hire without notice and without refund for a breach of these conditions.
5. **Availability**

The Contract is made on the understanding that the property will be available for the dates specified. In the unlikely event that the property is not available through events arising out of the control of the Owner, then the Owner may be forced to cancel the booking. The hirer will be advised of any such circumstances as early as possible, and will (where feasible) be offered alternative dates. If this is not possible, or the alternative dates are unacceptable to the hirer, then the Owner will refund all monies paid in full—but the Hirer will have no further claims against the Owner.
6. **Occupation Times**

Unless stated otherwise on your confirmation form the normal time of occupation is after 3PM on the holiday start date and the property must be vacated by 10AM on the last day.
7. **Motor Car and Personal Belongings**

Baggage and personal belongings are at the Hirer's risk at all times, and no responsibility can be accepted for loss of or damage to any vehicle or its contents.
8. **Cancellation**

This should be covered by the Hirer's personal holiday insurance.
Cancellation more than 6 weeks before the holiday start date will result in the forfeiture of the deposit.
Cancellation less than 6 weeks before the start of the holiday will result in you being liable for the full holiday cost unless the property can be re-let, in which case you will only forfeit the deposit.
You are advised to take out holiday cancellation insurance.
9. **Complaints Procedure**

In the unfortunate situation where there is a complaint would you please give the Owner the opportunity to investigate the matter. The Owner will make every effort to make sure your complaint is handled quickly and efficiently. In no circumstances will compensation be made for complaints raised after the holiday has ended when the visitor has denied the Owner the opportunity of investigating the complaint and endeavouring to put matters right during the holiday.
10. **Pets**

The number of pets must not exceed one unless specifically agreed and noted on your confirmation form. Only well behaved pets will be accepted. Intimidating pets like Alsatians, bulldogs etc will not be accepted. You are liable for any damage caused by your pets. You must remove all trace (inside and outside) of pet occupation before final departure, Failure to do so will result in an additional charge being made for cleaning.
Pets should not be allowed on any furniture or bedding and should be kept under control whilst in the property or gardens.
11. **Brochure and Web Site**

The Owner takes every care to ensure the accuracy of property descriptions. All information is given in good faith and believed to be correct at time of going to press (all distances are approximate), but the Owner cannot be held responsible for any errors, or the results of such errors. Further, the Owner cannot accept liability for happenings outside its reasonable control, such as breakdown of domestic appliances, plumbing, wiring, sudden invasion of pests, damage resulting from exceptional weather conditions or owner's negligence resulting in loss, injury or accident. Neither can the Owner accept any liability for changes to (or withdrawal of) specified area amenities mentioned in brochure descriptions, such as sports facilities, tourist attractions, country clubs and restaurants.
12. **Shared Facilities**

Use of the swimming pool, tennis court, sauna and gym is not an integral part of the holiday offered. Although permission for occasional use of these facilities will normally be granted it must be appreciated that their use may be limited to certain times (and occasionally they may not be available at all). Shared facilities are solely for the use of guests actually staying with us, *under no circumstances should anybody else be invited to use these facilities without our express permission*. To avoid damage to the surface suitable tennis shoes must be worn at all times on the tennis court. Following each and every use of any shared facilities they should be left in a clean and tidy condition, and all gates/doors closed.
13. **Liability**

The Owner's liability shall not exceed the amount actually paid as rental by the hirer for the accommodation rented by him/her from the Owner. No telephone or other conversation, (a description or opinion), albeit in good faith, shall be held to alter the Owner's printed matter.
14. **Price Changes**

The Owner reserves the right to amend prices quoted due to errors and/or omissions, or changes in the VAT rate.
15. **Your Responsibilities**

You must leave the property in the same state of cleanliness and general repair in which you found it. An additional charge will be made for cleaning if you fail to do this. Breakage and/or damage will be paid for by the person who made the booking. You are expected to show consideration for other people, abusive or rude behaviour will result in you being asked to leave and the holiday will be treated as having been cancelled by you.
You must allow the owner (or representative) access to the property at any reasonable time during your holiday.

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